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Application No. 10/002,744  
Amendment filed with RCE

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM  
WHICH PERFORMS BOTH AN  
ORDINARY SEARCH AND AN  
EXTENDED SEARCH OF A  
KNOWLEDGE DATABASE

Art Unit : 2142

Examiner : Kelvin Y. Lin

CERTIFICATE OF FACSIMILE  
TRANSMISSION  
TO NO. 1-571-273-8300

TOTAL PAGES: 12

Amendment (10)

I hereby certify that this paper  
is being facsimile transmitted to  
the Commissioner for Patents  
on the date noted below.

  
Nalini P. Sahadeo

Dated: January 3, 2006

In the event that this paper is  
late filed, and the necessary  
petition for extension of time is  
not filed concurrently herewith,  
please consider this as a Petition  
for the requisite extension of  
time, and to the extent not  
tendered by form PTO-2038 attached  
hereto, authorization to charge  
the extension fee to Account  
No. 06-1378.

**AMENDMENT FILED WITH RCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

This Amendment is being filed concurrently with a Request  
for Continued Examination in response to the Final Office Action  
mailed October 3, 2005, the term for response to which expires on  
January 3, 2006.

**Amendments to the Claims** are set forth in the listing of  
claims which begins on page 2 of this paper. Claims 1, 9 and 12  
are amended and claims 2-8, 10, 11, 13 and 14 are maintained.

**Remarks** begin on page 9 of this paper.